



Products to guide and protect people

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### **Lifetime Limited Warranty For Lawrence Crowd Control Posts**

Crowd Control Depot is a distributor of crowd control posts made by Lawrence Metal Products. If a Lawrence post ever fails to perform to specifications due to a defect in materials or manufacturing, we will repair or replace it with the same or equal product at no charge. The following posts are covered by this lifetime-limited warranty:

**TensaBarrier Posts** - 890, 889, 8T2, 89F, 88F, 8TF, 89R, and 8TR.

Note: Tape cassette mechanisms in the posts listed above are warranted for 5 years.

**Classic Posts** - 303, 307, 308, 309, 310, 311, 312, 314, 315, 316, 317, 318, and 319.

**Metal Finishes** – Post metal finishes are warranted against peeling, flaking, and pitting for the lifetime of the product. Normal wear and tear such as denting, scratching, tarnishing, and rusting are specifically excluded from this warranty.

#### This warranty does not apply to:

- Product not specifically listed above.
- Posts that have been altered, modified, misused, vandalized, improperly installed.
- Contaminants, or used in applications to other than recommended in our catalog.
- Posts that have been subjected to extremes of moisture, temperature, or have been used outdoors.
- Posts that have been rented.

#### How to obtain warranty services:

- Call Crowd Control Depot at 800-235-1810 to obtain a Return Authorization Number (RAM#).
- Pack the posts carefully, and clearly label each box with the RA Number. Include a note with your name, street address, and telephone number, along with a brief description of the defect.
- Ship the packages pre-paid and insured to LMP, 260 Spur Dr. South, Bay Shore, NY 11706. Be sure to save proof of shipping in case shipment is lost or damaged in transit.
- We will repair or replace it free of charge and ship it back to you. Only if the damage was due to an accident or intentional abuse we will ask for a reasonable fee.
- It is the responsibility of the customer to pay all transportation cost.

#### Other Limitations:

- Warranty is non-transferable and is valid for original owner only.
- The obligation of the warrantor is solely to repair or replace the product or to refund the purchase price at the warrantor's discretion. The warrantor is not liable for any incidental or consequential damages due to such defect.
- This Warranty is void if damage results from unauthorized repairs, accident, alteration, misuse, abuse, neglect, fire, flood or other acts of God. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
- This warranty gives you specific legal rights. You may also have rights which vary from state to state.